

Donation Refund Policy – Hope Valley Scholars Inc

Last updated: 01/01/2026

1. Commitment to Stewardship

Hope Valley Scholars Inc is committed to responsible stewardship of all donations received in support of our mission to provide education, mentorship, and leadership development for academically gifted and financially disadvantaged students in Kenya.

2. Voluntary Contributions

All donations are made voluntarily and are used to support the charitable programs and operational needs of Hope Valley Scholars Inc. Donors are encouraged to review donation details carefully before completing their contribution.

3. Refund Eligibility

Refund requests may be considered for accidental duplicate donations, incorrect donation amounts, or unauthorized transactions. Requests must be submitted within 14 days of the donation date.

4. Refund Process

To request a refund, donors should provide their name, donation date, donation amount, and reason for the request. Approved refunds will be issued using the original payment method whenever possible.

5. Non-Refundable Donations

Donations may not be eligible for refund if funds have already been allocated or disbursed to program activities, scholarships, or operational expenses.

6. Processing Time

Approved refunds may take 5–10 business days to process depending on the payment provider and financial institution.

7. Contact Information

For refund inquiries, contact Hope Valley Scholars Inc.

Email: info@hopevalleyscholars.org

Phone: 302-898-6006